

## DECEMBER 2009 KPI report

KEY PERFORMANCE INDICATOR	EASTERN		Target 2009/10
	Month actual	YTD	
Percentage of 11 kV to 22 kV projects surveyed with Distribution Environmental Screening Documents completed	100% (375/375)	100% (2354/2354)	100%
Percentage of projects requiring DEAT approval, approved at ERA stage.	100% (2/2)	83.3% (8/9)	100%
Instances of excessive time taken for ROD with an explanation of resulting risk to the business	0	0	> 90 days
Percentage of operational sub-transmission powerline networks with generic EMPs.	0%	100% (5368.854/5368.854)	100%
Number of major oil and hazardous substance spillages (>25 points)	0	2	100%
Percentage of Public Complaints Actioned	100% (0/0)	100% (9/9)	100%
Legal Contraventions	0	0	0
Legal Contraventions Reported to the Sustainability Index	0	0	0